



REFUND POLICY AND ADMINISTRATIVE EXPENSE IN CENTAURO DENTAL CLINIC

In accordance with the internal policies established at Centauro Dental Clinics, a retention of 15% of the advance payment will be maintained for administrative expenses and the VAT that this entails.

MEDICAL CAUSE		
YES	NO	
N/A	Total amount paid by the client	
N/A	Total amount of treatments carried out	Less
N/A	Balance in favor of the patient	
N/A	Payment in cash or with debit and credit card	
N/A	Balance in favor of the patient	
N/A	15% administrative expenses	Less
N/A	16% VAT	
N/A	Total to deliver	

EXAMPLE 1	
CASH PAYMENT	
\$80,000.00	
DISCOUNT	
15% GA	\$12,000.00
16% VAT	\$1,920.00
TOTAL TO PAY	\$66,080.00

EXAMPLE 2	
DEBIT CARD PAYMENT	
\$60,000.00	
DISCOUNT	
Amount of treatments	\$10,000.00
POSITIVE BALANCE	\$50,000.00
DISCOUNT	
15% GA	\$7,500.00
16% VAT	\$1,200.00
TOTAL TO PAY	\$41,300.00

EXAMPLE 3	
PAID \$70,000 WITH CREDIT CARD AT 18 MONTHS WITHOUT INTEREST PER \$10,000 TREATMENT	
\$70,000.00	
DISCOUNT	
Amount of treatments	\$10,000.00
POSITIVE BALANCE	\$60,000.00
DISCOUNT	
15% GA	\$9,000.00
16% VAT	\$1,440.00
TOTAL TO PAY	\$49,560.00



GRADES:

- I.** This document is a supplement to the reimbursement manual for the payment request.
- II.** In the event of monthly payment without interest, as it is a transaction between the client and the bank, the collection will continue to be made by the bank for the term contracted.

The information contained in this document is confidential and therefore should not be disclosed outside Centauro Dental Clinic or duplicated or made known, partially or totally.